

### **Privacy Policy Assessment Form**

#### **Developing a Privacy Policy for a Website or Blog**

<u>Instructions</u>: Before inputting any answers, read all 20 questions and simply place a check mark (click on the box in the column marked ⊠) next to the questions that apply to the website or blog being assessed. Then, go back and fill-in answers for each applicable line item. The answer cells will expand if necessary. Upon completion, this document can be used as an outline for your online privacy policy.

	Questions	X	Answers
1	What PII is collected? – Specifically, what PII (personally-identifiable information) is collected?  For examples of PII, see What is PII.		
2	Sensitive PII - If sensitive PII is collected is it done with affirmative consent? (opt-in) Sensitive PII is personally-identifiable information which, if compromised, can cause a significant negative impact for the individual (i.e. financial & medical records, religious affiliation). Credit card information, bank accounts, and social security numbers are examples.		
3	How is PII collected? – What is the method for collecting PII?  For example: newsletter form, contact/webmail form, subscription form, registration form, service application form, shopping cart transaction form?		
4	Volume - What is the volume of PII collected?  For example, one particular bill pending in Congress only applies if PII of more than 5,000 individuals is collected during any consecutive 12-month period.		
5	Purpose - Is there a clear, valid purpose for the collection of each element of PII?  Per pending federal legislation, collectors of PII should only collect as much information as necessary to process or enforce a transaction or deliver a service, but allow for the collection and use of information for research and development to improve the transaction or service.		
6	Minors - Is PII collected from children under the age of 13?  Is the product, service, or site-content targeted at children 12 and under? If so, COPPA applies if PII is collected.		

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7	Storage - Is the PII stored in a secure fashion? How and where is it stored?  Is it stored in a password-protected database on a secure server? Or on a password-protected and physically secure hard drive? Stored in encrypted format rather than clear text? Employee access on a need-to-know basis only?		
8	Transmission - How is the PII transmitted?  If transmitted across public networks and wireless networks, is the data encrypted?		
9	Usage - How is the PII used? For example, is it used only for the stated purpose of the end-user form filled out by the consumer or is it also used for other purposes such as internal ad campaigns.		
10	Sharing - Is the PII shared? If yes: a) How, why, with whom? b) Are third parties bound by contract to comply with the collector's privacy policy? For example, is the PII sold or otherwise shared with third parties, i.e. external advertisers? Per pending federal legislation, the burden of protecting PII lies with the collector. See section 302 of Senate bill \$\frac{5}{299}\$ and MA state law.		
11	Opt-out - Is there an opt-out function and is it clearly available?  This refers to the website functionality not a browser (IE, Firefox, Chrome, etc.) feature.		
12	Access - Can individuals access their PII and correct it or request that it no longer be used and distributed?  If it cannot be directly accessed and edited by the PII owner, can the owner request deletion via email, postal mail, or phone, for example? Per pending Senate bill \$ 799 section 202.		
13	<b>Retention</b> - How long is the PII retained?  Pending federal legislation states that collectors of PII should retain it only for reasonable periods of time.		

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14	<b>Disposal</b> - How is the PII disposed of?  Pending federal legislation specifies acceptable methods. For examples, see House bill <u>HR 1707</u> , section 2.a.2: E & F.		
15	Accuracy - Are procedures in place to ensure the data is accurate?  Pending federal legislation requires this in certain instances. See bill <u>S 799</u> , section 303 (a) and (b).		
16	Tracking - Is analytics software embedded in the website or blog?  Google Analytics, for example, requires users to have a privacy policy that discloses the use of a cookie that collects anonymous web traffic data. See Google Analytics Terms of Service, section 7.		
17	Ad networks - Is an online advertising network utilized?  For example, Google's AdWords network and Microsoft's Advertising service require certain information in a site's privacy policy if using their services.		
18	Monetization - Are monetization methods used such as ad serving networks or affiliate programs?  For example, Google's AdSense service requires certain information in a site's privacy policy.		
19	Breach policy - Has a breach policy plan been formulated? For example, in the event of a security breach in which PII is acquired by an unauthorized party, is there a procedure for notifying owners of the PII?		
20	Dissolution - If the relationship with PII owners changes due to a website sale, company sale, or bankruptcy, is there a plan for disposition of PII and is the plan disclosed in the current privacy policy.  Consistent with the intent of item #10, above, if assets are acquired by another entity, PII owners should be given advance notice and an opportunity to opt-out and have their PII rendered non-personally identifiable. Likewise, bankruptcy/dissolution plan should be disclosed relative to stored PII.		

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